



CBSSoftware™



Excellence in Container and Cargo Tracking Software





CBS Software solutions are currently installed in almost 20 sites throughout Australia, New Zealand and the Pacific Islands.

CBS Software specialises in bringing the best aspects of information technology to the shipping industry.

We have been doing this successfully since 1998 with prestigious customers including P&O Ports, Australian Amalgamated Terminals, Fiji Port Corporation Ltd, and the Samoan Port Authority.

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Project Management Approach

CBS Software operate a tried and tested four phase approach to each project.

- 1 A detailed investigation of your requirements.
- 2 Development of the CBS software to meet your exact requirements.
- 3 Implementation of the system and training of your employees.
- 4 Honeymoon period for any minor system changes (at no additional cost).

Following this, your system is covered by CBS Software's ongoing support services.

Simple to use

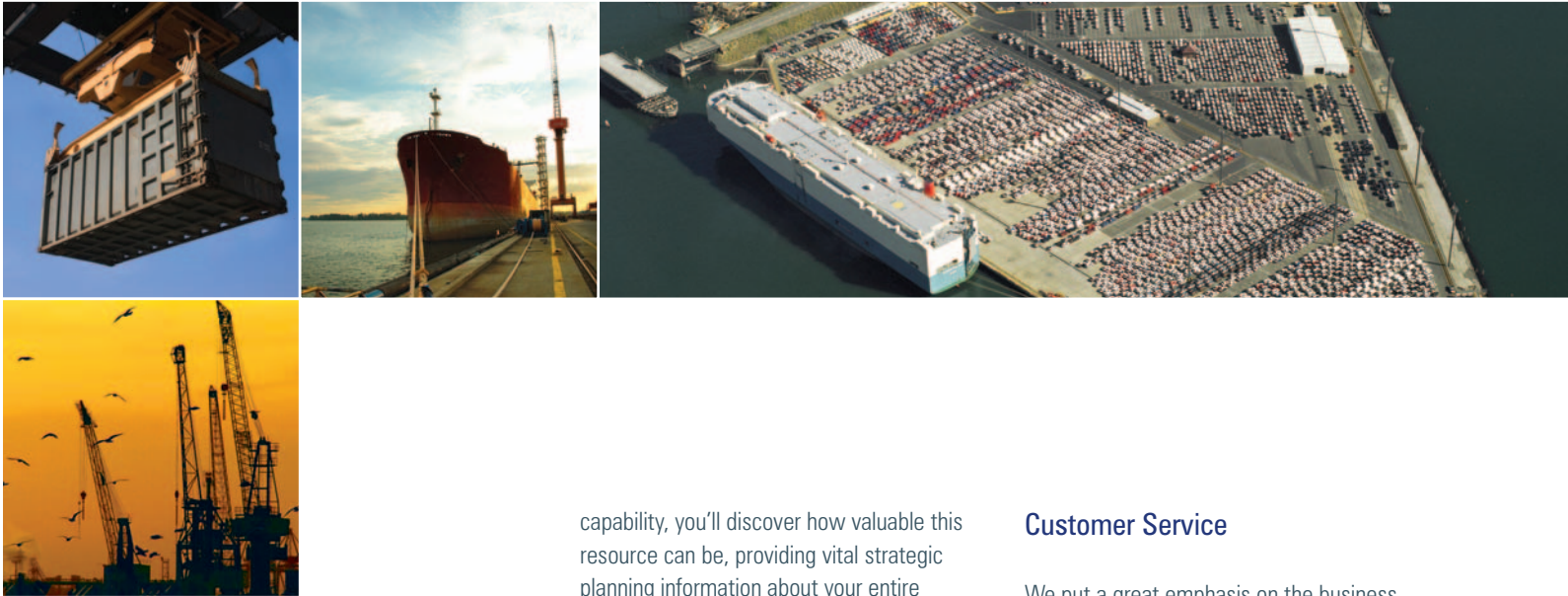
At CBS Software we understand that not everyone is computer literate. Our software engineers take this into account when developing our systems so they are very user friendly and come with both intuitive and context specific help functions.

CBS Software's extensive experience in the shipping industry allows us to leverage this knowledge to avoid the pitfalls experienced by other developers. We communicate with your business using *your* industry terminology, not ours.

Tailored to meet your requirements

CBS Software's experience has shown that no two sites work the same. To cater for this, all of our systems can be completely tailored to meet your exact requirements.

CBS Software's range of systems is designed to help your business gain a competitive advantage in your industry.



The tools that we use are part of the IBM® range of development tools and database products so your system investment is reassured.

Systems that will grow with your business

CBS Software's range of systems is designed to help your business gain a competitive advantage in your industry. This is achieved by providing you with systems that can grow and evolve with your organisation. Having been built on a robust and flexible platform means when new functions are required they can easily be added to your existing CBS Software system. This enables your business to increase capacity and adapt to change without the need to employ further administrative staff, thus maximising profits by keeping costs down.

Once your business starts to build data and experience the CBS Software's system

capability, you'll discover how valuable this resource can be, providing vital strategic planning information about your entire business operation.

Reports can be generated that will highlight trends and provide detailed statistics that identify where your business is performing well and where it requires attention, so any required corrective action can then be taken.

Ongoing Support

CBS Software provides full support services for all our system solutions. This includes standard 9am to 5pm working day support; however alternative arrangements can be accommodated if needed.

At CBS Software we understand that every business will have varying support requirements. For your peace of mind our support services use remote access technology to connect to your system. This link provides our qualified technicians with the ability to quickly identify and correct any problems with your system whether it's caused by software issues, hardware glitches or user error.

Customer Service

We put a great emphasis on the business relationship that we develop with our customers and have learned through years of experience that working at close partnership with our customers will provide all stakeholders with the maximum potential from our working relationship.

We use our experience and tried and tested methods to take the stress and frustration out of sourcing an effective software solution tailored for your organisation.

The shipping industry is largely driven by word of mouth. We want our customers to say how great we are, to this end we endeavor to provide the very best services for a competitive price.

For more information please contact a CBS Software consultant on (08) 8260 1256 email info@cbssoftware.com.au or visit www.cbssoftware.com.au

